



Sherry Bongioanni
Kilroy Realty

Sherry Bongioanni has been in the management industry for over 8 years. She started as a Property Coordinator in a high-rise office building, and worked on both offices and campuses - from high-rise office towers in downtown to multiple campus buildings and facilities in San Diego.

Sherry says that her greatest ongoing challenge, everyday, is finding a balance between work and her personal life. She says that she has to consistently and continually do the "little things" that allow her to keep growing and learning. "Currently, I'm where I'm supposed to be because all roads have led me here. I'm challenged at a perfect level that's just right for career growth, and have a team that truly supports me. It's communication that is the key; keeping in touch with everyone - tenants, staff, vendors - in the ways that are meaningful to them. Everyone communicates and responds differently through email, a telephone call, a written card or note, or even a personal visit. It really makes an impression when you keep in touch in a way that is comfortable and consistent with the other person."

Property management is stressful, but thankfully there are times in which things happen that help everyone crack a smile or laugh once in a while. Sherry recalls falling down, flat on her face, right in the middle of a parking lot. And right in front of her Asset Manager and Lead Engineer while they were walking to a restaurant nearby. Thankfully, no one got hurt, but it happened right out of the blue and caught the whole group by surprise.

Sherry will admit that she has a few secrets to her success over the years. "If you define me as successful, then it is only as a result of the incredible resources that come from within my company, my staff, and my vendors. And if you define me as "sane" it is a result of my great sense of humor."